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Moving the public sector forwards:

10 STEPS TO GOOD GOVERNANCE & OPENNESS: THE ECONOMIC DRIVER

INSIDE:

NEWS: FACING A LEADERSHIP CRISIS
Public and private organisations are
struggling to attract good leaders.   P.8

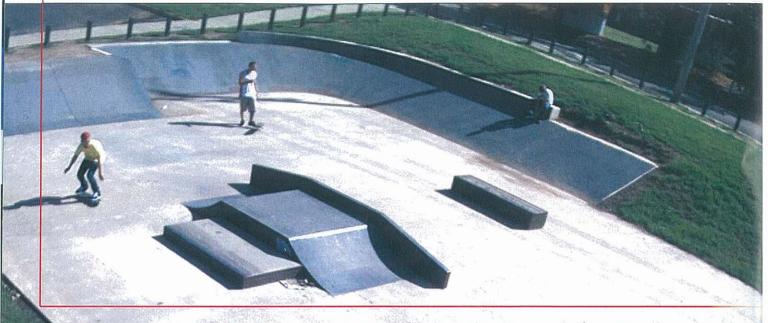**STUDY TOUR: CARDS ON THE TABLE**
UK: Lessons from Essex County Council's
radical overhaul of its services.   P.14

SECURITY: AIRPORT SAFETY
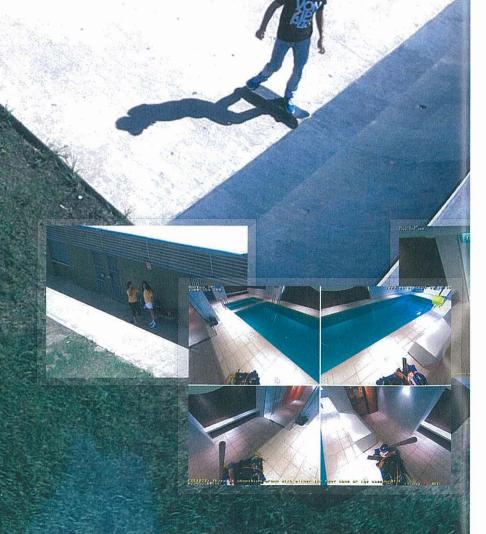Investment in technology alone will not
solve problems with airport security.   P.34

Graceful ageing –
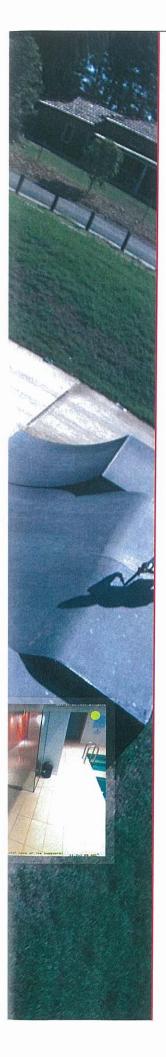Interview with Noeline Brown

Taking Neighbourhood Watch to a NEW LEVEL

Councils take note: A new remote video monitoring solution is taking Australia by storm and may prove to be the demise of criminal hot spots.

RemoteGUARD is a revolutionary new product designed specifically to integrate with CAMS6 and ADSW monitoring software, which in Australia, is what 94% of Monitoring Centres are using to communicate with alarm panels in the field.

RemoteGUARD enables monitoring centres to verify alarms when they are activated by viewing video associated with the alarm, but that's not the smart part; "The power of RemoteGUARD lies in the technology", says Luke Kavanagh, General Manger, Suretek

The RemoteGUARD system communicates with high resolution, state of the art Mobotix Cameras, installed at the site. "Mobotix cameras are unlike any other CCTV product on the market, there is just no comparison. The quality of the image and the panoramic view capabilities of the Mobotix range make other CCTV systems look ancient. The high megapixel technology is particularly important for security reasons, as it results in better identification capabilities," Says Kavanagh.

"THE CAPABILITIES ARE SEEMINGLY ENDLESS WITH THE MOBOTIX RANGE"

The Mobotix camera range has an option for every application, whether it be outdoor cameras needed for a specific location, or an indoor camera that needs to keep watch over an entire store or area, Mobotix will get the job done. Mobotix cameras are so intelligent that you can even set alarm parameters within the frame, so if your cameras are pointed at a large space, but you only want to monitor activity within a certain section of the frame you can set it up so that alarms are only triggered when movement is detected in that specific area. "The capabilities are seemingly endless with the Mobotix range," says Kavanagh.

Recently the Baulkham Hills Shire Council installed a range of Mobotix Cameras at their local skate park. They had been having some troubles with teenage vandalism in the area and decided RemoteGUARD was the perfect solution for them.

Since the installation of the system, the council has reported a significant decline in graffiti and damage done to the toilet block located within the park.

The system also captured on camera a fire, which was lit maliciously and the monitoring centre was able to signal the authorities before any severe damage was done to the building.

Ultimately the installation of RemoteGUARD at the park has been a successful one for the council, but RemoteGUARD is not just for criminal hot spots, like the skate park; it can be utilised for almost any high security application e.g. restaurant precincts, nightclubs, government buildings and departments, schools, universities, hospitals, industrial yards and factories as well as smaller businesses and storefronts.

The RemoteGUARD system also offers another extremely unique feature that can eliminate the need for guard call outs, saving you time and money.

The RemoteGUARD system allows the monitoring centre to conduct virtual patrols via the cameras on site, "because the quality of the image is so advanced, and because the system works over a secure SSL VPN network to communicate with the monitoring centre; it is so easy to conduct thorough virtual patrols remotely. The monitoring centre can set up routine patrols to run automatically or they can conduct sporadic patrols at the clients request, it really is a cost effective way to maintain high security onsite," Says Kavanagh.